



C E R T I F I C A T E

DQS GmbH

Deutsche Gesellschaft zur Zertifizierung von Managementsystemen

hereby certifies that the company

Bosch Security Systems Ltd. Bosch Communication Center

Cotton House
Old Hall Street
Liverpool L3 9 LQ
United Kingdom

for the scope

Consulting, development, sales and implementation of Business Process Outsourcing services
as Communication Services, Business Support Services and Monitoring Services

has implemented and maintains a

Quality Management System.

An audit, documented in a report, has verified that this
quality management system fulfills the requirements
of the following standard:

DIN EN ISO 9001 : 2000

December 2000 edition

This certificate is valid until	2011-10-20
Certificate Registration No.	295226 QM
Excerpt from Certificate Registration No.	005279 QM
Frankfurt am Main	2008-10-21

Ass. iur. M. Drechsel

MANAGING DIRECTORS

Dipl.-Ing. S. Heinloth

DQS is member of:



D-60433 Frankfurt am Main, August-Schanz-Straße 21

